

2024 MELBOURNE FASHION FESTIVAL RESEARCH

Terms and Conditions - Prize Draw

1. Entry into the Prize Draw is deemed to be acceptance of these Terms and Conditions. Entries that do not comply with these Terms and Conditions or entries that are late, lost, misdirected, incomplete, indecipherable or illegible will be deemed invalid and the Melbourne Fashion Festival takes no responsibility for such entries. All entries will remain the property of the Melbourne Fashion Festival.
2. To be eligible to enter the Prize, customers must fully complete an online 2024 Melbourne Fashion Festival Customer Research survey using our 3rd party research provider's survey platform (**2024 Melbourne Fashion Festival Customer Survey**) by 11:59PM Sunday 14 April. A fully completed survey form must include the entrant's first name, surname, and contact email address
3. Once the entrant has fully completed the **2024 Melbourne Fashion Festival Customer Survey**, customers will be entered into Prize Draw Competition upon confirmation that they wish to be entered and subsequently have provided their contact details for entry.
4. Each customer can only complete one online survey.
5. The winning customer of the Prize Draw will win **one of 10 double passes to the 2025 Melbourne Fashion Festival**.
6. The following persons are not eligible to enter the Prize Draw:
 - (a) Board members, employees, agents (and agents' employees) and contractors of the Melbourne Fashion Festival and the Immediate Family of such persons, "Immediate Family" of a person means the parents, siblings, children and spouse or partner (whether legal or de facto) of that person.
 - (b) Entrants whose normal place of residence is outside Australia
7. Only the customer who originally entered the Prize Draw can be awarded the Prize.
8. If the Prize (or part of the Prize) is unavailable for any reason, the 2024 Melbourne Fashion Festival, in its sole discretion, reserves the right to substitute the Prize (or part of the Prize) with a prize to the equal monetary value. The Prize, or any unused portion of the Prize, is not transferable and cannot be exchanged for alternative products or services or redeemed for cash.
9. A random draw from all eligible entries will be made by the Melbourne Fashion Festival's research partner IER Pty. Ltd. The final decision in respect of any winning entry will be at the sole discretion of the Melbourne Fashion Festival and no correspondence will be entered into. The Prize Draw will be conducted on Monday 1st April, 1200 AEST.
10. The winning customer will be contacted after the draw by email. If the Melbourne Fashion Festival is unable to contact the winning customer by 5pm two weeks after the draw was conducted, having made reasonable efforts to do so, the winner's entry will be declared invalid and the Melbourne Fashion Festival reserves the right to randomly redraw another winner on the same terms and conditions as the original draw.
11. The Melbourne Fashion Festival reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any customer who submits an entry that is not in accordance with these Terms & Conditions, or who tampers with the entry process or attempts to act in a fraudulent or dishonest manner, as ineligible to participate in the Prize Draw.
12. If the Prize Draw cannot be run as planned for reasons beyond the control of the Melbourne Fashion Festival, the Melbourne Fashion Festival reserves the right in its sole discretion to cancel, terminate, modify or suspend this prize draw at any time.

13. The Melbourne Fashion Festival takes no responsibility for any inability to enter, complete, continue or conclude the Prize Draw due to equipment or technical malfunction, Acts of God or otherwise.
14. Except for any liability that cannot be excluded by law, the Melbourne Fashion Festival and any person in connection with this prize draw are not liable for any direct, indirect, special or consequential loss or damage whatsoever suffered or personal injury suffered or sustained in connection with (i) participation in this prize draw; (ii) the Prize or use of the Prize; and (iii) the administration of this prize draw and distribution of the Prize.
15. Failure by the Melbourne Fashion Festival to enforce any of its rights under these Terms & Conditions at any stage does not constitute a waiver of those rights.
16. Personal information provided in the course of completing the customer survey will only be used for the purpose of contacting the prize winner unless the customer opts in to receiving other communication through the channels provided.